



Deferment, Suspension and Cancellation Policy

1. Communicating with families about changes in enrolment status

- a) All communications regarding changes to enrolment status will be made directly with students and parents, in accordance with the latest contact details provided to the College
- b) Parents must therefore keep Brisbane Adventist College informed of their current contact details, as per the conditions of the student visa.
- c) Where relevant and where approved by the parents, the College may also share copies of correspondence with the child's education agent to help facilitate communication about any changes in enrolment status. However, the parents with whom the College has a formal written agreement are the primary contact for the College in such matters. The College will not act on any decision affecting the student's enrolment that is not made by the parents.

2. Deferment of commencement of study requested by student

- a) Brisbane Adventist College will only grant a deferment of commencement of studies for compassionate and compelling circumstances. These include, but are not limited to:
 - i. illness, where a medical certificate states that the student was unable to attend classes;
 - ii. bereavement of close family members such as parents or grandparents (where possible a death certificate should be provided);
 - iii. major political upheaval or natural disaster in the home country requiring emergency travel that has impacted on studies; or
 - iv. a traumatic experience which has impacted on the student (these cases should be, where possible, supported by police or psychologist reports).
 - v. after undertaking ELICOS studies, the student has not/will not meet the English language benchmark required for entry into the desired course, and the College is willing to defer the student's commencement in the course until a later date when the required benchmark is achieved.
- b) All applications for deferment will be considered within 7 working days.
- c) The final decision for assessing and granting a deferment of commencement of studies lies with the Student Learning Team, Deputies and the Principal. Where student's request to defer his/her commencement of studies is refused, the student has a right of appeal (see Brisbane Adventist College's Complaints and Appeal Policy).
- d) Deferment will be recorded on PRISMS within 14 days of being granted.

3. Suspension of study requested by student



- a) Once the student has commenced the course, Brisbane Adventist College will only grant a suspension of study for compassionate and compelling circumstances. These include but are not limited to:
- i. illness, where a medical certificate states that the student was unable to attend classes;
 - ii. bereavement of close family members such as parents or grandparents (*where possible a death certificate should be provided*);
 - iii. major political upheaval or natural disaster in the home country requiring emergency travel that has/will impact on studies
 - iv. a traumatic experience which has impacted on the student (*these cases should be, where possible, supported by police or psychologist reports*).
 - v. Student returns to their home country to sit a university exam (*or similar assessment*) which impacts upon their education.
- b) Where there is a significant issue impacting upon a student's attendance or course progress, it is essential that the student or parents contact the College as soon as possible to discuss the concern so that appropriate support can be put in place. Where deemed necessary, this may involve temporarily suspending the student's enrolment so that matters can be resolved without having a negative impact on the student's ability to satisfy their visa conditions.
- c) Temporary suspensions of study cannot exceed 6 months duration.
- d) Suspensions will be recorded on PRISMS within 14 days of being granted if the student is under 18 years of age, and within 31 days if the student is over 18 years of age.
- e) The period of suspension will not be included in attendance calculations.
- f) Applications will be assessed on merit by the Student Learning Team.
- g) Some examples of circumstances that are not considered compassionate and compelling at Brisbane Adventist College include:
- i. Requests for early departure or late return from vacation, including inability to secure cheap flights
 - ii. Leaving early or returning late from holidays in order to attend festivals in the student's home country
 - iii. Returning home to attend family gatherings that occur during term time
- h) As part of any assessment of a request to defer or temporarily suspend studies, the impact of the request on the student's ability to complete their intended course of study in accordance with their CoE/s and student visa will be considered. Any implications will be communicated to students.



- i) All applications for suspension will be considered within 7 working days.
- j) The final decision for assessing and granting a suspension of studies lies with the Student Learning Team. Where a student's request to suspend studies is refused, the student has a right of appeal (See *Brisbane Adventist College's Complaints and Appeal Policy*).

4. Student initiated cancellation of enrolment

- a) All notification of withdrawals from a course, or applications for refunds, must be made in writing and submitted to the International Student Director. Please see Brisbane Adventists College's Refund Policy for information regarding refunds.
- b) A student will be deemed to have inactively notified Brisbane Adventist College of cancellation of enrolment where:
 - i. The student has not yet finished his/her courses/s of study with the College, and
 - ii. Does not resume studies at the College within 14 days after a holiday break, and
 - iii. The student has not previously provided the College with written notification of withdrawal.
- c) Student -initiated cancellation of enrolment, including "inactive" cancellation of enrolment in 4.b) above, is not subject to Brisbane Adventist College's Complaints and Appeals Policy.

SCHOOL-INITIATED CHANGES IN ENROLMENT

5. School initiated exclusion from class

- a) All Brisbane Adventist College may exclude a student from class studies on the grounds of misbehaviour by the student. Exclusion will occur as the result of any behaviour identified as resulting in exclusion in Brisbane Adventist College's Behaviour Policy.
- b) Students may also be excluded from class for failure to pay fees that he/she was required to pay in order to undertake, or continue the course, as stated in the written agreement.
- c) Where Brisbane Adventist College intends to exclude a student from class it will first issue a letter which notifies the student and parents of this intention. The letter will provide details of the reason/s for the intended exclusion, as well as information about how to access Brisbane Adventist College's internal appeals process. Further information about the appeals process in the event of a school-initiated exclusion from class is outlined below.
- d) Excluded students must abide by the conditions of their exclusion from studies which will depend on the welfare and accommodation arrangements in place for each student and which will be determined by the International Student Director, Deputies and/or Principal.
- e) Where the student is provided with homework or other studies for the period of the exclusion, the student must continue to meet the academic requirements of the course.



- f) Exclusions from class will not be included in attendance calculations for the study period and will not be recorded on PRISMS.

6. **School initiated suspension of studies**

- a) Brisbane Adventist College may initiate a suspension of studies for a student on the grounds of misbehaviour by the student. Suspension will occur as the result of any behaviour identified as resulting in suspension in Brisbane Adventist College's Behaviour Policy.
- b) Students may also be suspended for failure to pay fees that he/she was required to pay in order to undertake or continue the course, as stated in the student's written agreement.
- c) Where Brisbane Adventist College intends to suspend the enrolment of a student, it will first issue a letter that notifies the student and parents of this intention. The letter will provide details of the reason/s for the intended suspension, as well as information about how to access Brisbane Adventist College's internal appeals process. Further information about the appeals process in the event of a school-initiated suspension is outlined below.
- d) Suspended students must abide by the conditions of their suspension from studies which will depend on the welfare and accommodation arrangements in place, as determined by the International Student Director, Deputies and/or Principal.
- e) Students who have been suspended for more than 28 days may need to contact Department of Home Affairs (*Immigration*). Please see contact details at: <https://www.homeaffairs.gov.au/about/contact/offices-locations>
- f) Suspensions will be recorded on PRISMS.
- g) The period of suspension will not be included in attendance calculations.

7. **School initiated cancellation of enrolment**

Brisbane Adventist College has worked hard to achieve fair and appropriate disciplinary measures so that suspension of, or termination of enrolment, only occurs after each case has been carefully considered and all appeals, processes and requirements are followed.

- a) Brisbane Adventist College will cancel the enrolment of a student under the following conditions:
 - i. Any breach of an agreed condition of enrolment as outlined in the student's written agreement, including failure to disclose a pre-existing condition requiring a high degree of specialised support or care
 - ii. Failure to pay course fees;
 - iii. Failure to maintain approved welfare and accommodation arrangements (Visa condition 8532); or



- iv. Any behaviour identified as resulting in cancellation in Brisbane Adventist College's Behaviour Policy/Code of Conduct.
- b) Where Brisbane Adventist College intends to cancel the enrolment of a student it will first issue a letter which notifies the student and parents of this intention. The letter will also provide details of the reason/s for the intended cancellation, as well as information about how to access Brisbane Adventist College's internal appeals process. Further information about the appeals process in the event of a school-initiated cancellation is outlined below.
- c) Brisbane Adventist College is required to report and confirmed breach of course progress and attendance requirements to the Department of Immigration. Were student is reported for breach of visa condition, his/her enrolment at Brisbane Adventist College will be cancelled and this may impact on the student's visa. Further information can be found in Brisbane Adventist College's Course Progress and Attendance Policy.
- d) For the duration of the internal appeals process, Brisbane Adventist College will maintain the student's enrolment and the student will attend classes as normal. The Student Learning Team will determine if participation in studies will be in class or under a supervised arrangement outside of classes.
- e) If a student decides to access Brisbane Adventist College complaints and appeals process because they have been notified of a school-initiated suspension or cancellation or enrolment under Standard 9, the change in enrolment status will not be reported in PRISMS until the internal complaints and appeals process is finalised, unless extenuating circumstances relating to welfare of the student apply (see definition).
- f) Where extenuating circumstances are deemed to exist, a student may still access the complaints and appeals process, but Brisbane Adventist College need not await the outcome of this process before changing the student's enrolment status in PRISMS. If the School has issued a CAAW for such a student, welfare provisions under Standard 5.6 are applicable.
- g) The use of extenuating circumstances by Brisbane Adventist College to suspend or cancel a student's enrolment prior to the completion of any complaints and appeals process will be supported by appropriate evidence.
- h) The final decision for evaluating extenuating circumstances lies with the Student Learning Team, (HOD's, Principal and Deputy Principals).
- i)

8. **Student to seek information form Department of Home Affairs (Immigration)**

- a) Deferment, suspension and cancellation of enrolment can have an effect on a student's visa



as a result of changes to enrolment status. Students can visit of the Department of Home Affairs (Immigration). Website <https://www.homeaffairs.gov.au/Trav/Stud> for further information about their visa conditions and obligations.

- b) The use of extenuating circumstances by Brisbane Adventist College to suspend or cancel a student's enrolment prior to the completion of any complaints and appeals process will be supported by appropriate evidence.
- c) The final decision for evaluation extenuating circumstances lies with the Deputies/Principal.

9. Definitions

- a) Day – any day including weekends and public holidays in or out of term time.
- b) Extenuating circumstances – if the student's health or well-being, or the wellbeing of others, is likely to be at risk.

Examples include:

- the student refuses to maintain approved welfare and accommodation arrangements (for students under 18 years of age);
- the student is missing;
- the student has medical concerns or severe depression or psychological issues which lead the school to fear for the student's wellbeing;
- the student has engaged or threatened to engage in behaviour that is reasonably believed to endanger the student or others;
- the student is at risk of committing a criminal offence; or
- the student is the subject of an investigation relating to criminal matters.