Fee Payment Process

Fee payment via FACTS

All College Tuition Fee payments are made through the FACTS online payment system. FACTS is a third-party payment processing service that provides a simple online platform providing you with the freedom to manage payments, view payment schedules, update your account and more from the convenience of your phone, tablet or computer.

Questions or difficulties arising during the registration process or at any stage of your payment of fees can be addressed by contacting the FACTS Customer Service team via one of the following methods:

- Phone: 1300 322 871. between 9am and 5pm (AEST).
- Email: Support@FACTSmgt.com.au

Note: The FACTS system is fully PCI-DSS compliant and subject to Australian Privacy legislation, thus providing comfort for those concerned about privacy.

Process Summary

The process work as follows:

1. A system generated **Welcome Email** is received mid-January inviting new families to sign up.
2. Account holder follows **personalised link** in welcome email to create an account and login to the system.
3. Account holder selects preferred payment plan (weekly, fortnightly, monthly, quarterly, annually) and provides bank or debit/credit card details.
   Note: The system defaults to termly billing (without automatic debit) for those that choose not to select a payment **plan by the due date (Thursday Week 2, Term 1).**
4. A system generated invoice will be issued 20 days prior to the due date for those that have defaulted to termly billing. This invoice email provides the ability to **Pay Now** using a debit/credit card.
5. System generated payment reminder emails are issued four days prior to withdrawing funds for those on an automated payment schedule. A Late fee will be charged if your scheduled payment is declined without prior notice.
6. Families can log on to the system at any time to view their current balance and review their payment schedule.

Notes:

- Payment arrangements for existing families will automatically roll into the new year in January and are subsequently confirmed via email. They can be updated at any time by logging on to FACTS.
- A late fee will be charged if a payment is rejected on the first attempt. If contact is made with FACTS (1300 322 871) within 24 hours of the payment failure, then this fee may be reversed.

How to Connect

- **First Time Registration**
  Click personalised **Set up a payment plan** link in Welcome Email

  Confirm contact details before selecting payment plan.

Green Point Christian College is pleased to offer you a convenient online method to set up a payment plan. Go to FACTS to set up a payment plan.

Set up a payment plan

Further to previous communication, please find the link above for all families to register for your 2020 School Fee Account. Once registered you will be provided an opportunity to select your preferred payment option as you move through the registration process.

- **Login page**
  Available from link on College website: https://online.factsmgt.com/signin/4MG4X

FACTS (es) Español (i) Customer Service

Green Point Christian College

Green Point Christian College is pleased to offer you a convenient, online method to enrol in your FACTS payment plan.

Your 'Unique Code' can be found on the FACTS invitation Email you will have used to open this page.

Online registration is required for all parents / caregivers. You will be provided an opportunity to select your preferred payment options throughout the registration process.

Please click begin and follow the step by step instructions to complete your payment plan.

If you have questions, please call 1300 322 871.

Have an account?
Sign in now.

Sign in

New Account
New user? Create an online account.

Create a username & password

Having difficulties? Check our FAQs.

- **Confirm contact details**
  - Confirm details and click **Next**.

  - Select a username and password and click **Submit**

Create Account
Contact Info
Name

Prefix	-- None -- ▼
First Name*	
Middle Name	
Last Name*	

Create Account
Online Account Profile
Required fields are marked with a *

Username and Password

Username*	
Password*	
Confirm Password*	

✔ Do not include spaces in your password
✖ Password must contain at least 8 characters
✖ Password must contain at least one letter
✖ Password must contain at least one number
✖ Password must include at least one special character: !@#$%^&*()_+.
✔ Password must not have any invalid characters
✔ Passwords are case sensitive
✔ Password cannot contain the username

- **Select Payment Plan options.**
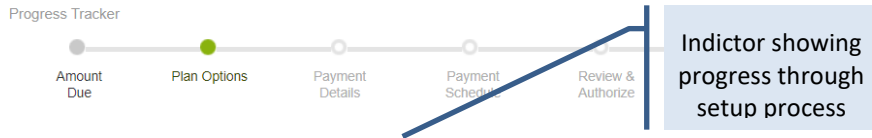 The 3% discount for fee payment in advance is automatically calculated.

Green Point Christian College

Progress Tracker

Amount Due — Plan Options — Payment Details — Payment Schedule — Review & Authorize

Indictor showing progress through setup process

Payment Plan Options

Amount Due to Green Point Christian College: $10,000.00

Select a payment schedule

Pay in Full
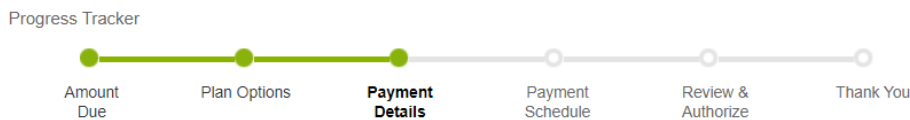Green Point Christian College has a $300.00 discount for this payment schedule.

Sample payment plan options Payment options include credit card and direct debit.

Parents can select preferred

Select	Payment Method	Number of Payments	Beginning Month	1st Payment Amount	Available Payment	
○	Automatic Payments from • Bank Account	1	February 2020	$9,700.00	14th	12 Feb 2020	$0.00

Fortnightly

Select	Payment Method	Number of Payments	Beginning Week	1st Payment Amount	Available Payment Days	Last Day to Enroll	Enrollment Fee
○	Automatic Payments from • Bank Account	21	February 2, 2020	$476.20	Monday Tuesday Wednesday Thursday Friday	30 Jan 2020 31 Jan 2020 03 Feb 2020 04 Feb 2020 05 Feb 2020	$0.00

- **Select Payment Details**
  Select and click Next.

Progress Tracker

Amount Due — Plan Options — **Payment Details** — Payment Schedule — Review & Authorize — Thank You

Payment Details

Please enter your primary financial account for payments

Pay using -- Add Credit Card --

Green Point Christian College allows you to pay using: a bank account (checking or savings) or a credit card (Visa or Mastercard).

Card transactions for Green Point Christian College are processed by Nelnet International Pty. Ltd., doing business as FACTS Management Australia.

Back   Next | Cancel

- Complete remaining payment details on subsequent screens and submit selection.